

Proposal for the integration of prison health performance and quality (PHPQI) indicators in mainstream PCT performance management systems

Introduction

This document sets out the way forward for the management of the PHPQIs within PCT performance systems.

Executive Summary

- PCT prison health commissioners will be responsible for the validation of the performance indicators as part of the PCT's overall performance management framework for commissioned services.
- Evidence of a robust performance management process for Offender Health will support the achievement of WCC competencies, in particular competency 10 – use of performance information.
- All prisons (except HMP Dovegate¹) will be included
- The SHA regional development centre will offer support to PCT commissioners

Timescales

The next formal review of the PHPQIs are due at the end of this financial year

March 31st 2010

The SHA recommend that as a minimum PCTs undertake a mid-year review of performance and actions completed. This should be part of the PCT's overall performance management framework for commissioned services.

The SHA regional development centre would be able to support commissioners to take on the responsibility for the management of the PHPQIs at this mid-year review.

Recommended for completion by end of October 2009

Proposal

PCT Prison Health Commissioners will be responsible for the performance management of the services they commission.

The SHA performance management team and the RDC will jointly review offender health performance on an ongoing basis. Performance issues that require intervention will be addressed through the SHA's existing performance management framework with PCTs. Specialist subject matter expertise will be provided by the SHA Regional Development Centre (RDC) as required. The RDC will also liaise with regional offender health colleagues across England & Wales to ensure some standardisation of approach, between SHAs.

The RDC will provide a critical friend role to the PCT commissioners in preparation for the reviews and during them. Commissioners will need additional support to develop the skill used in *key line of enquiry* assessments. This could be delivered at a Prison Health Commissioner meeting, jointly by the RDC and the SHA performance team

¹ HMP Dovegate is the only prison in the region where only 3 healthcare services (Acute hospital provision, substance misuse and secondary mental health services) are commissioned by the PC, the rest are managed by the private contractor.