

Issue 41
29 February 2008

e-bulletin



Welcome to our regular e-bulletin, which is circulated every fortnight. Thanks to everyone who has emailed with news stories, and comments and suggestions.

If you have any information or ideas for the Bulletin please contact [Jayne Bulman](#), at CSIP Eastern Development Centre – contact details later. If you have any difficulty accessing this bulletin or its contents please contact us so that we can help.

The following links will help you to move between the sections providing information about national and regional news, development centre updates, forthcoming events and opportunities.

[Regional News](#); [National News](#); [Development Centre Update](#); [Events](#); [Useful Resources](#);

Content List

Regional News

1. Involvement Matters: an investigation into mental health service user representation and involvement in East Anglia
2. North Essex Partnership NHS Foundation Trust: Alcohol – our favourite drug
3. Meaningful lives, choice, collaboration and honesty (mcch) celebrate 20 years of services
4. Suffolk Mental Health Partnership NHS Trust news
5. Thinking about a career in mental health nursing?

National News

1. Shaping Our Lives National User Network website
2. New children and young people counselling course announced in East London
3. National Survivor User Network employment opportunities
4. The health effects of climate change in the UK
5. Making Experiences Count: The proposed new arrangements for handling health and social care complaints

Development Centre Update

1. East Forward becomes more interactive

Events

1. Mental Health Act Legislation issues for transition
2. Mental Health Matters: North Essex Partnership NHS Foundation Trust Events
3. Ormiston's travelling towards inclusion
4. Effective engagement and established trust with hard to reach communities

5. The Maudsley debate: happily ever after
6. Maldon Mental Health and Well-being Forum
7. Mid Essex Mind and Spirit Spring Seminar: "Finding a voice for mental and spiritual health"
8. Working Together Network
9. Working with hard-to-reach communities
10. Open Up Networking event for service users and survivors in the Eastern Region
11. Mental health and funding
12. Essex Coalition of Disabled People presents HIV awareness training
13. Learning for Work: employability and adults with learning disabilities and/or disabilities East of England region Conference
14. The Housing Magazine: Westminster Briefing: School admissions: ensuring equitable access and provision for all
15. Essex Coalition of Disabled People presents First Aid course
16. A practical guide to safeguarding vulnerable adults
17. The next steps to successful lone working
18. Care Pathways

Useful Resources

1. Shaping Our Lives National User Network Newsletter
2. Out of area treatments and placements: a good practice guide
3. Mental Health and Social Care current awareness newsletter No.146
4. Carer Watch website
5. Multi-Faith Group for Healthcare Chaplaincy bulletin – February 2008
6. Personalising support: the future for care services...now



[Back to top](#)

Regional News

Involvement Matters: an investigation into mental health service user representation and involvement in East Anglia

This paper written by Jane Dunleavy, University Campus Suffolk, examines service user representation and involvement in the design and commissioning of mental health services in East Anglia. It investigates processes of service user representation and involvement, considers the effectiveness of existing practice and makes recommendations with the aim of developing a model of best practice for Service User Groups.

The report finds that in East Anglia, service user involvement and representation within service providers and commissioning bodies is largely undertaken by independent service user-led groups, funded through a joint commissioning process. However, issues may arise concerning the group's membership, legal status, staffing and payment of service users.

 **Click here to read this paper:** www.eastern.csip.org.uk/~involvement/useful-links/useful-resources.html

North Essex Partnership NHS Foundation Trust: Alcohol – our favourite drug

A free talk by North Essex Partnership NHS Foundation Trust will explore the psychology of drinking, what happens when someone drinks and help to determine exactly how much is too much.

Titled 'Alcohol: all you ever wanted to know', the talk will examine why drinking can turn from a state of enjoyment to a serious problem for some. The talks are being held over March 2008 across Essex. For more information, please contact the Trust's free 24 hour answer phone 0800 169 1625, email foundationtrust@nepft.nhs.uk or visit www.nepft.nhs.uk

See 'Events' section for more Mental Health Matters events.

 **Click here for the press release:**
www.kc.csip.org.uk/viewresource.php?action=viewdocument&pid=0&doc=101682&grp=1

Meaningful lives, choice, collaboration and honesty (mcch) celebrate 20 years of service

Following a restructure of mcch's (meaningful lives, choice, collaboration and honesty) organisation last year, mcch have now opened an East London and Essex Office in Chafford Hundred Essex. This will make their organisation more accessible for the local people they support and their local staff as well as providing better opportunities for local networking.

mcch was established in 1987 as a non-profit making organisation and now has a turnover of over £30 million. The organisation operates throughout the south east of England and has over 1,500 staff. They provide a wide range of accommodation, support, employment and vocational services to over 1,500 people with learning disabilities, mental health, autism or Asperger Syndrome. mcch's vision is a home, a job and a social life for everyone. The mission aspires through supporting people to live as independently as possible in the home of their choice, supporting them to choose activities that could lead to volunteering, training or holding down a paid job. mcch also support people to have fun and try new things in their social lives so that they can choose and access the things they want to do.

mcch is celebrating the opening of their first service 20 years ago this year and will be having the official opening of their eastern area office on 10 April 2008 at mcch and autism London, Ascension Business Park, Unit 5, Fleming Way, Chafford Hundred, Essex RM16 6HH. For further information, please call 01375 483736

 **Click here to visit their website:** www.mcch.co.uk or www.autismlondon.co.uk

Suffolk Mental Health Partnership NHS Trust news:

• Trust invests to reduce attacks on staff

Attacks on mental health staff in Suffolk have reduced by 14.5%, following a significant investment in education and the establishment of a specific training centre. Dedicated trainers coach staff how to recognise when a patient is becoming distressed and helps them to reduce that stress and manage aggression safely.

Suffolk Mental Health Partnership NHS Trust has seen a reduction in attacks on staff, from 165 in the nine-month period from 1 July 2006 to 31 March 2007 to 141 in the nine-month period from 1 April 2007 to 12 December 2007.

As well as its training centre on the St Clement's Hospital site in Ipswich, the Trust is also developing a training centre in Bury St Edmunds for staff in the west of the county.

• Mayor to open carers' group

A support group for family carers of people with dementia in Thetford was officially opened by the town mayor, Councillor Robert Kybird, on 27 February 2008.

The group aims to provide a source of mutual support, reducing the feeling of isolation and informing carers of their rights and resources available. It is run by the Thetford community mental health team (CMHT) of Suffolk Mental Health Partnership NHS Trust, in conjunction with Laburnham Grove Day Centre and Social Services.

The group will follow a programme once a month for the first four months, including looking in more detail at what being a carer means, educational sessions about dementia and opportunities for questions. For further information, please contact Deo on 01842 767676.

• If you only knew...

A Suffolk-wide campaign to address stigma against people with mental health or substance misuse problems, or who use learning disability services, was launched on 25 February 2008.

The campaign, entitled 'If you only knew...' encourages people to imagine what it's like to be at the receiving end of stigma, and to think twice before reaching unfair conclusions.

The Trust wanted to launch the campaign following feedback from its public consultation into NHS Foundation Trust status. Throughout the consultation, people said that if the Trust wanted to fulfil its Foundation Trust pledge of 'Helping people make the most of their lives', then tackling stigma was a top priority.

The first few months of the campaign will include a series of adverts in local newspapers and on local radio, a poster/postcard campaign, service users working with school groups to talk about what their lives are really like and a planned event with Northgate High School drama students at the end of April.

A website – www.ifyouknew.co.uk will accompany the campaign, with personal experiences of service users, information about what family and friends can do to help, the facts about mental ill health and information for carers. For further information, please contact Nicola Brown on 01473 329797.

 **Click here to view the press release:**

www.kc.csip.org.uk/viewresource.php?action=viewdocument&pid=0&doc=101732&grp=1

Thinking about a career in mental health nursing?

Anglia Ruskin University Faculty of Health & Social Care has places on their Mental Health Degree and Diploma Nursing Courses starting March 2008. If you would like to find out more or book in on one of our special interview days, please call 08452 713333 or email: admissions@anglia.ac.uk



[Back to top](#)

National News

Shaping Our Lives National User Network website

Shaping Our Lives Network is a unique resource for service user controlled organisations to share knowledge, good practice and information with each other. Each organisation will have access to a notice board where events, questions, campaigns and conferences are posted. Over 220 groups have joined to view over 170 news and events listings.

Shaping Our Lives Network would like to invite non service user organisations to join their network as Associate members or friends. This will allow non service user organizations to use the notice board to advertise events, consultations and publications that will be of interest to service user organisations.

What is unique with their network is that each individual service user organisation will have complete control over how much information they will let Associate members (non service user controlled organisations) have access to. This will be an opportunity to keep in touch with other service controlled groups and keep up to date with the latest news of interest to service user groups.

The website is at an early stage but Shaping Our Lives is confident it will grow and become increasingly important to service users, their organisation and for others who want to consult with service users. For further information, please contact Shaping Our Lives Network on 08452 410383

See 'Useful Resources' to view Shaping Our Lives newsletter.



Click here for the notice board: www.solnetwork.org.uk/about/index.asp or visit: www.solnetwork.org.uk

New children and young people counselling course announced in East London

More people who work with children or young people can now sign up for University qualifications in counselling thanks to a partnership between the East London based charity, WHCM counselling and Anglia Ruskin University. The Certificate in counselling children and adolescent's course has been approved to run in East London.

The part-time programme will be delivered by the established counselling charity WHCM, at their centre in Plaistow. The course can stand alone or build credits towards an Anglia Ruskin University degree in Counselling Children and Adolescents. People who want to consider a career in counselling children and young people can call WHCM Training on 01245 264348.



Click here to view the press release: www.eastern.csip.org.uk/our-work/children-young-people--families/camhs-national.html

National Survivor User Network employment opportunities

National Survivor User Network (NSUN) is looking for one or more people to be able to fulfil two temporary roles as a Communication Officer and Administrator Officer within NSUN.

NSUN is looking for someone to work two days per week for a period of 3 months to fulfil a number of communications roles and for one or more people to provide admin and finance support and contribute to the day-to-day running of NSUN.

Both posts are being offered at £20,000 pa pro rata. It is also possible to fill these posts on a freelance basis and a rate commensurate with this salary will be paid. Both roles will be based at their office in Vauxhall, London. For further information and application packs, please contact NSUN on 02078 298982 or email: info@nsun.org.uk. Closing date for applications is 7 March 2008.



Click here for the flyer: www.kc.csip.org.uk/viewresource.php?action=viewdocument&pid=0&doc=101731&grp=1

The health effects of climate change in the UK

The possible health effects of climate change have been set out in a report published by the Health Protection Agency and the Department of Health.

The report, written by an expert panel, takes into account the latest information and current predictions about climate change in the UK. It will form the basis of the Agency's response to a recent request for information from the Royal Commission on Environmental Pollution to help their new study on 'Adapting the UK to Climate Change'.

There is now a scientific consensus that human activity is contributing to global warming, and there are questions about how to reduce possible health risks. The findings show the UK is adapting well to rising temperatures experienced since the 1970s, but heat waves pose an increasing risk to health and there is an increased risk of flooding.

 **Click here for the press release:** www.networks.nhs.uk/news.php?nid=2072

Making Experiences Count: The proposed new arrangements for handling health and social care complaints

A new unified complaints system for health and social care which will make it easier for people to complain when things go wrong has been unveiled by Health Minister Ann Keen. A simple two-stage complaints system focused on local resolution and then, if unresolved an investigation by the Health or Local Government Ombudsman, will replace the often lengthy and bureaucratic procedures currently in place.

 **Click here for the press release:** www.networks.nhs.uk/news.php?nid=2069



[Back to top](#)

CSIP Eastern Development Centre Update

East Forward becomes more interactive

As well as being packed full of informative articles and stories, CSIP Eastern would like to make future editions of East Forward magazine much more interactive and, to this end, they intend introducing a Readers' Letters page.

CSIP remains keen for you to tell us the story of your experiences as a Service User or Carer, which they can publish in the magazine. Now CSIP also invites you to write to them with any questions or queries you may have and they will endeavour to provide the answers you seek and publish your query and their response on the new Letters page.

CSIP invites you to send your story or letter of enquiry to: Debbie Marr, CSIP Eastern, 654 The Crescent, Colchester Business Park, Colchester CO4 9YQ or email: debbie.marr@csip.org.uk

 **Click here for past East Forward Magazine:** www.eastern.csip.org.uk/resources.html



[Back to top](#)

Events

Children and Adolescent Mental Health Service mental health awareness: Mental Health Act Legislation issues for transition – 3 March 2008, Cambridge

This event will start to look at implications for young people (16-18) and changes needed for adult /children's services. For further information, please contact Vicky Simons on 01206 287586 or email: vicky.simons@csip.org.uk

 Click here for the flyer: www.eastern.csip.org.uk/events.html

Mental Health Matters: North Essex Partnership NHS Foundation Trust Events – March – April 2008, Essex & Suffolk

This March and April 2008 will see free talks on parenting, child and adolescent health, substance misuse, dreams, relationships and psychotherapy taking place in Essex and Suffolk. Everyone is welcome to come along, non-members can join as a Foundation Trust member for free on the day.

The free talks are as follows:

- Alcohol: all you ever wanted to know – 4, 5, 11 & 13 March 2008, Great Dunmow, Harlow, Laindon & Chelmsford
- Dreams: what do they mean? – 3 April 2008, Witham
- Psychotherapy: myths & realities – 23 & 29 April 2008, Dovercourt & Colchester
- Relationships & Stress – 24 April 2008, Loughton

For further information, please call 08001 691625 or email: foundationtrust@nepft.nhs.uk

 Click here for the programme: www.eastern.csip.org.uk/events/events/noncsip-national-regional-events-of-interest.html

Ormiston's travelling towards inclusion - 10 March 2008, London

This conference will tackle the social exclusion of Gypsy and Traveller children and young people through participation and innovative practice, and will include presentations from members of the Travelling communities. For more information, please contact Ormiston on 01223 418009, or email: conferences@ormiston.org

 Click here for the flyer and booking form: www.ormiston.org/opus407.html

Effective engagement and establishing trust with hard to reach communities - 11 March 2008, Birmingham

Based on Ormiston's own experiences of working with Gypsies and Travellers this course will use presentations and role play scenarios to look at the three elements that form the key to effective engagement. These elements are establishing trust, initiating participation and empowering people to take forward their own personal agendas. For more information, please contact Ormiston on 01223 418009, or email: conferences@ormiston.org

 Click here for the flyer and booking form: www.ormiston.org/opus518.html



The Maudsley debate: happily ever after? – 12 March 2008, London

The Institute of Psychiatry and Kings College, University of London are holding a debate on "This house believes happiness is over-rated". For further information, please call 02089 055412 or email: Spirituality4rum@aol.com



Click here to view the flyer:

www.kc.csip.org.uk/viewresource.php?action=viewdocument&pid=0&doc=101685&grp=1

Maldon Mental Health and Well-being Forum – 12 March, Maldon

This forum will look at 'Valuing Service User involvement and payments to service users' and at the new 'Nest Ladders' project. For further information, please contact Nest on 01245 350216 or email: christine.mcdonald@nest-network.co.uk



Click here for the flyer: www.eastern.csip.org.uk/~involvement/events/regional-events.html

Mid Essex Mind and Spirit Spring Seminar: "Finding a voice for mental and spiritual health" – 13 March 2008, Chelmsford

In response to feedback from the 2007 Essex Mind and Spirit conference, the mid Essex 'cluster' group invite you to a lunchtime seminar on, "Finding a voice for mental and spiritual health". For further information, please contact Reverent Ivor Moody on 08451 967722 or email: i.r.moody@anglia.ac.uk



Click here for the flyer: www.eastern.csip.org.uk/~involvement/events/regional-events.html

Working Together Network – 14 March 2008, Cambridge

Working Together meetings provide an excellent opportunity for networking as well as hearing about what's happening locally in mental health across agencies in promoting recovery, information sharing and collaborative working.

Presentations will include:

- Information about the Trust's new way of recording and responding to service user feedback
- Coping with Coming Off a local partnership project which aims to raise awareness, provide information, offer support and promote choice about psychiatric drugs
- Smoke free mental health settings- a topical issue for a lot of people who use and work in inpatient wards.

For further information, please contact Judy Dean on 01223 218738 or email: judy.dean@cambsmh.nhs.uk



Click here for the flyer: www.workingtogetherforrecovery.co.uk/whats_on.htm

Working with hard-to-reach communities – 18 March 2008, 17 and 22 April 2008 and 1 May 2008, Cambridge, Durham, Manchester and Colchester

This course in Social Care is for practitioners working with marginalised and hard-to-reach communities. If you work with marginalised or hard-to-reach groups and individuals and are responsible for designing and delivering services to reach these communities, or if you are responsible for researching the needs of these communities, join Myriad Consultants for two new short (2 hour) courses:

- Inclusive Practice – Reflecting and responding to the needs of marginalised and hard-to-reach groups
- Creative Partnerships – Working with community practitioners – Inclusive Research

For further information, please contact Myriad Consultants on 01440 704239/07812 384158 or email: daffodilmarketing@hotmail.co.uk (bookings c/o Daffodil Marketing)



Click here for the flyers www.eastern.csip.org.uk/events/events/noncsip-national--regional-events-of-interest.html



Open Up Networking event for service users and survivors in the Eastern Region – 18 March 2008, Cambridge

This networking event will be an opportunity to meet others who are interested in tackling discrimination, find out from others already taking action about their activities, sharing your knowledge and experiences and developing new ideas and to find out more about the Open Up project and the new national Moving People Campaign. For further information, please contact Emma Howell-Eastern Region Coordinator on 02077 008171 or email: emma.howell@mhmedia.com

 **Click here for the flyer:** www.eastern.csip.org.uk/~involvement/events/regional-events.html

Mental health and funding – 19 March 2008, London

If you are working in adult learning and skills or supporting people who have mental health difficulties to access learning and would like to gain more insight into funding streams, this could be of interest. For further information, please email Laura Eason at courses@niace.org.uk

 **Click here for the programme:** www.eastern.csip.org.uk/events/events/noncsip-national--regional-events-of-interest.html

Essex Coalition of Disabled People presents HIV awareness training – 20 March 2008, Chelmsford

This course will explore the stigma attached to HIV, attitudes to HIV and people living with HIV. The course will ensure that participants gain an increased awareness of the experiences encountered by people living with HIV and provide up to date medical information in relation to HIV. The aim is to begin the process of addressing HIV in the context of the Disability Discrimination Act and the Disability Equality Duty. For more information, please contact the Training Team on 01245 392301 or email Training@ecdpc.org.uk.

 **Click here for more details.** www.ecdp.org.uk

Learning for Work: employability and adults with learning disabilities and/or disabilities East of England Region Conference - 21 April 2008, Cambridge

Increasing economic participation through sustainable employment is a key priority work area (2006-2010) in 'Learning for Living and Work', the Learning and Skills Council's national strategy to improve education and training opportunities for people with learning difficulties and/or disabilities. For further information, please contact Gurjit Kaur on 01162 042833 or email: gurjit.kaur@niace.org.uk

 **Click here for the programme:** www.niace.org.uk/conferences/LearningForWork-EA.htm

The Housing Magazine: Westminster Briefing: School admissions: ensuring equitable access and provision for all – 8 May 2008, London

New rules governing school admissions were introduced in January 2007 with the intention of ensuring all children, regardless of background, "have a fair and equal chance of taking up a place at their preferred school". The mandatory School Admissions Code lays down clear boundaries to ensure admission arrangements and other school policies do not disadvantage children from particular social or racial groups or those with a disability or special educational needs. For further information on any of the above, please call 020 7096 2948 or email: nick.rotsides@westminster-briefing.com . Exclusive Offer: 10% discount to readers

 **Click here for more information:** www.westminster-briefing.co.uk/school-admissions.html



Essex Coalition of Disabled People presents First Aid course – 16, 23, 30 May 2008 and 6 June 2008, Chelmsford

Essex Coalition of Disabled People's four day course, delivered by Campbell-Johannessen First Aid Training and approved by the Health and Safety Executive, gives participants a comprehensive knowledge of first aid, certificated for three years. For further information, please contact the Training Team on 01245 392301 or email Training@ecdp.org.uk



Click here for more details: www.ecdp.org.uk/employer-training-

A practical guide to safeguarding vulnerable adults – 21 May 2008, London

This conference builds on the multi-professional approach advocated by a new protocol for safeguarding adults developed by the Association of Directors of Social Services (ADSS), Association of Chief Police Officers (ACPO) and Commission for Social Care Inspection (CSCI), which has been designed to protect people who may be the subject of abuse or neglect. For further information, please contact Nicki Thackery on 02085 411399 or email: nickiT@healthcare-events.co.uk



Click here for the programme: www.healthcare-events.co.uk/conf/booking.php?action=home&id=111

The next steps to successful lone working – 21 May 2008, Birmingham

An increasing number of organisations are employing lone workers, in all areas of industry and business. Lone working is where employees work from home or outside normal office hours and has risen due to new flexible working regulations and greater automation in industry. The government is committed to ensuring that organisations that exercise a duty of care are subject to proper accountability for the effective management of their health and safety policies. For further information, please call 08456 660664 or email: enquiries@insidegovernment.co.uk



Click here for the programme: www.insidegovernment.co.uk/health/lone_working/index.php or <http://insidegovernment.msgfocus.com/c/1ANaiq177Tn3U>

Care Pathways – 25 & 26 June 2008, London

This conference focuses on new and innovative techniques that can help make care pathways more effective including lean thinking, measuring and monitoring clinical outcomes. For further information, please contact Healthcare Events on 02085 411399 or email: jayne@healthcare-events.co.uk



Click here for the programme: www.healthcare-events.co.uk/conf/booking.php?action=home&id=117



[Back to top](#)

Useful Resources

Shaping Our Lives National User Network Newsletter

You can now access the latest newsletter from Shaping Our Lives.



Click here to access the newsletter: www.shapingourlives.org.uk/documents/SOLNewsletter11.pdf

Out of area treatments and placements: a good practice guide

When the needs of people with complex and long term mental health problems cannot be met locally they are sometimes placed out of area. Someone living in Liverpool may receive care or treatment in Yorkshire; someone else from Ipswich may be cared for in London.

This guide by Rethink and CSIP aims to provide a framework for good practice to ensure that carers are appropriately involved in their relative's or friend's care when they are placed out of area.

 **Click here to access the guide:** www.eastern.csip.org.uk/~involvement/useful-links/useful-resources.html

Mental Health and Social Care current awareness newsletter No. 146

You can now view the latest newsletter from the Clinical Resource Centre & Library at West Suffolk Hospitals NHS Trust. This service is checking selected internet sites for reports and news items of interest to staff working in the Mental Health and Health & Social Care Sectors.

 **Click here to access the newsletter:** www.wsh.nhs.uk/Library/MentalHealthBulletins/

Carer Watch website

Carer Watch is a campaign group for carers across the UK run by independent, unpaid carers. Carer Watch has experience of the care system as it operates in the UK today and they consider it to be desperately under funded and not fit for purpose. They aim to provide a non-party-political campaign platform to change the way that opinion-formers, politicians and journalists think about carers.

 **Click here to visit Carer Watch website:** <http://carerwatch.com/>

Multi-Faith Group for Healthcare Chaplaincy bulletin – February 2008

You can now access the February 2008 bulletin from the Multi-Faith Group for Healthcare Chaplaincy (MFGHC).

 **Click here to access the bulletin:**
www.kc.csip.org.uk/viewresource.php?action=viewdocument&pid=0&doc=101728&grp=1

Personalising support: the future for care services...now

• National Centre for Independent Living

Campaigning for the rights and equality of disabled people, the National Centre for Independent Living (NCIL) is a national support, advice and consultancy organisation that aims to enable disabled people to be equal citizens with choice, control, rights and full economic, social and cultural lives.

 **Click here to visit the NCIL website:** www.ncil.org.uk

This website is designed to be a resource on independent living, direct payments and individual budgets for disabled people and others working in the field who may find it useful.

• Increasing the Uptake of Direct Payments

Direct payments were introduced in England in April 1997 following a long campaign by disabled people and their allies. With the current focus on redesigning the existing care system through individual budget pilots and 'in Control', direct payments are both the way to prepare the social care system for radical change, and an important component of the realisation of that change.

 **Click below to learn more:** <http://kc.csip.org.uk/solutionset.php?grp=601>

- **Individual Budgets Pilot Programme**

This website explains what individual budgets are and tells you about the pilot programme. It will keep you up to date with what the Local Authorities involved in the pilot are doing and learning.



Click below to enter the website: www.individualbudgets.csip.org.uk/

- **in Control Website**

In Control aims to change the organisation of social care in England so that people who need support can take more control of their own lives and fulfill their role as full citizens.



Click below to enter their website: www.in-control.org.uk/

- **Self-Directed Support Network**

The Self-directed Support Network is a community of people who want disabled people, older people and their families to get more control over their support and services. It's a place where you can make connections with other people who are involved in changing service systems and practices, and get information to understand what these changes might mean for you, too.



Click below to view these web pages: <http://kc.csip.org.uk/groups.php?grp=36>

- **Putting people first: a shared vision and commitment to the transformation of adult social care**

A key publication outlining agreement across Government and health and social care to the 'new direction' for care services which is heralded by this document.



Click here to access the report:

www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_081118



[Back to top](#)

Please Note:

Hyperlinks:

If you find the links do not work this may be because your computer is not compatible. Click on the internet and type the web address into the address box on the internet tool bar.



Other information about the Eastern Development Centre

We are currently running the following programmes of work (in alphabetical order):

- Children and Families (including Change for Children and the National CAMHS Support Service) – **Tracey Cogan 01206 287586**
- Commissioning – **Maurice Burns 07789 864212**
- Health and Social Care in Criminal Justice – **Rob Jayne & Amanda Hawkins 01223 597551**
- Learning and Improvement Networks – **Paul O'Halloran 01206 287542**
- Learning Disabilities (Valuing People Support Team, VPST) – **Simon Whitehead 01449 616187**
- Mental Health (National Institute for Mental Health in England, NIMHE) – **Susannah Rix 01206 287592**
- Older People and Physical Disabilities – **Angie Glew 07775 906892**
- Adult Social Care – **Amanda Reynolds 07775 631510**

 [To download a copy of our 2005/06 Mental Health Prospectus, click here](#)

 For access to our website click on the link: <http://www.eastern.csip.org.uk/>

Care Services Improvement Partnership 

This bulletin was created by the Eastern Development Centre. If you have any queries about the bulletin, or would like to be taken off the mailing list, contact:

[Jayne Bulman](#)

654 The Crescent

Colchester Business Park

Colchester

Essex

CO4 9YQ

Tel: 01206 287587